

# Zoom Zero Travel Pass



# How to use your Zoom Zero Travel Pass

With your Zoom Zero Travel Pass you can travel for free on buses and trams in South Yorkshire, between your home and school Monday-Friday during term time.

Your pass is valid for one academic year up to 31 July.

Please show your pass to the driver or conductor when you board, so they can record your journey properly.

On some buses you will be asked to scan your pass on the ticket machine as you board. On trams please scan your pass on the conductor's ticket machine.

Please carry your pass with you at all times to prove you're eligible for free travel. If you travel without your pass you may be asked to pay full fare.

If your pass is used out of school term time it may be withdrawn.

## When can I use my Zoom Zero Travel Pass?

With your Zoom Zero Travel Pass you can travel for free from Monday to Friday until 7pm on school days during term time. Your pass is only valid between your boarding point and school.

If your school is outside South Yorkshire,

your pass will only be valid as far as the county boundary. In some cases, additional validity may be stated on the pass or an accompanying card.

## Lost or damaged passes

If your child loses their pass, you can order a replacement by phoning 01709 515151.

All replacements cost £7.00 and will be posted to your home address by First Class post.

We will block lost passes reported to us, so please don't use your pass if it's found later.

Drivers, conductors and inspectors can withdraw passes which have been defaced or are out of date. Your pass may be blocked if it's used incorrectly.



# Travel Smart

1. **Plan your school journey** - use our journey planner to see which bus or tram you can get to school.
2. **Staying safe** - check our tips for staying safe while travelling.
3. **Your first journey** - we've got some helpful tips online to make your first journey on public transport easier.
4. Follow our code of conduct and respect other passengers
5. **Get Social** - check **@TSYalerts** on Twitter to keep up to date with the latest travel information.

Visit [travelsouthyorkshire.com/schools](https://travelsouthyorkshire.com/schools) for more information.



# Travel Safe

Let someone know when you're leaving and what time you're due to arrive.

If using headphones keep the volume low so you can hear the traffic and other things around you.

Give crossing the road 100% of your attention, texting or listening to music will distract you. Use a crossing if there's one.

Stand away from the kerb or edge of the platform.

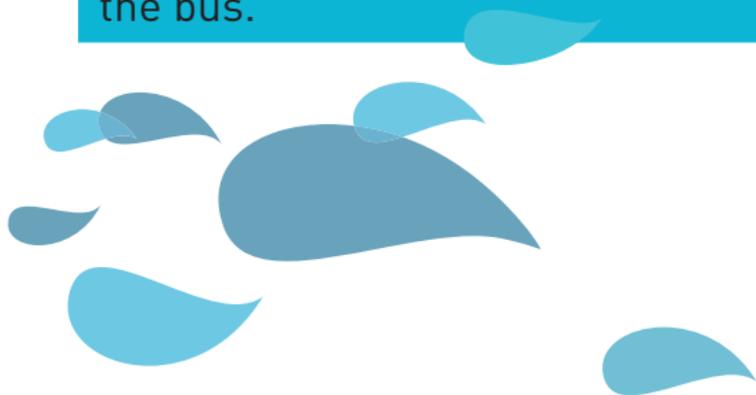
Make sure your bus, tram or train has stopped before boarding.

Keep aisles clear and take a seat if there's one available.

Keep your valuables out of sight, phones are targets for thieves.

Make sure you've got enough money to get home.

Report bullying to your parents or school, bullies can be banned from the bus.



# Changes and renewals

If your child is entitled to a free Zoom Zero Travel Pass, to report a change of address or circumstance that may alter your pass or to renew your pass for the next academic year please contact your local authority. You can find local authority details online at:

**[travelsouthyorkshire.com/Zoomzero](https://travelsouthyorkshire.com/Zoomzero)**

## Private purchase

If you pay for your child's ZoomZero Fare pass, to report a change of address or circumstance that may alter your pass email **[zerofares@sypte.co.uk](mailto:zerofares@sypte.co.uk)**

To renew your pass for the next academic year please download an application form from: **[travelsouthyorkshire.com/Zoomzero](https://travelsouthyorkshire.com/Zoomzero)**

## Need our help?

If you need to report a lost pass or a problem, please get in touch.



**[travelsouthyorkshire.com/Zoomzero](https://travelsouthyorkshire.com/Zoomzero)**



**01709 515151**



**TravelSouthYorkshire**



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For enquiries regarding a private purchase pass please email: **[zerofares@sypte.co.uk](mailto:zerofares@sypte.co.uk)**



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