

Consultation responses for service 41 proposed changes in Doncaster

Response ID	Preferred Option	General feedback
14	Option 2	
15	Option 2	
16	Option 2	
17	Option 1	
18	Option 1	The fares should increase to keep the service at the current levels. The suggested fare is very acceptable.
20	Option 1	I really wouldn't like to see a reduced timetable on this service. Two services an hour, particularly during commuter times, would not be enough, and to be honest, this service already frequently suffers in an evening when busses are taken off without warning, thus reducing to two, sometimes even one, bus an hour. I think the 100% increase in fare is a little steep, but would rather see a fare increase than a service decrease. Could consideration be given to increasing the fare after a particular time in the day, ie. after 9.30am? On a completely separate note, can thought be given to introducing a "working week" ticket for people like me who work Monday to Friday and have no cause to use public transport on a weekend, therefore not needing a seven day ticket? Many thanks
21	Option 1	Obviously whilst I feel that a 100% fare increase is not exactly welcome, I rely on these buses to get to work. I am already under pressure to trying to fit in commitments and responsibilities around work. Reducing to 2 buses an hour could potentially have a very negative effect on working peoples lives.
22	Option 2	
24	Option 2	As a worker I believe that 2 an hour is sufficient and would rather see the price stay as the majority of times our service gets cancelled
25	Option 2	First generally only operate 2 services an hour at best at peak times. The 41a which a lot of elderly people rely on is once an hour. When this does not run there could be a 2 hour wait. This service has hit rock bottom service levels since first took it over. The fall in revenue is dilute to the fall in service. At least if 2 busses an hour ran via the estate there may only be an hour to wait for the next bus. Ironically stagecoach operate the excellent x19 limited stop which despite running to and from Barnsley and not a mile and a half managed to run most services and in time. Bring back stagecoach serving the old folkes and out local community around laurel avenue and Malvern avenue.
26	Option 1	The pricing structure for this service should be in line with others to support the 41 going forward.
27	Option 2	The last bus into town is to early. Especially on a weekend. There should be one an hour past 7pm this also applies to 40 bus.
28	Option 2	
29	Option 2	
30	Option 1	The bus service is not reliable at the moment. Buses are often removed from service leaving passengers waiting sometimes an hour for the bus. Therefore, if you are increasing the fare I would ask that the buses do not go down Barnsley Road if they are late! Passengers have experienced this.
33	Option 2	
34	Option 1	If prices are being increased, I'll be expecting a more reliable service with more buses
35	Option 2	
36	Option 2	
37	Option 2	
39	Option 1	There could be a third option of £1.50. Fares are ridiculous.
40	Option 2	
42	Option 2	
43	Option 2	
44	Option 2	
45	Option 1	Ensure its punctuality. As it is usually late.
46	Option 1	
47	Option 2	If we can rely on a bus every 30mins that's ok, at the moment on a number of occasions they just don,t turn up.
48	Option 1	
49	Option 2	
50	Option 1	
51	Option 2	
52	Option 2	The 41 service in a morning is unreliable, not just late but often a bus is missing. This is obviously a regular problem for workers and those with appointments. If we have 2 buses an hour will they all turn up?
53	Option 2	As a stay at home mum with no car who regularly uses the bus to go into doncaster if the fare is doubled it would be difficult to afford.
54	Option 2	As a pensioner I can cope with 2 buses an hour but fare paying passengers may struggle with double the fare into town. You may also lose passengers to the X19 whose fare is £1-40.
55	Option 2	
56	Option 1	

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57	Option 2	Need to keep fares at £1,£2 is a ridiculous price to pay to get into town and had stopped me from using other bus routes. Changing to 2 buses an hour instead of 3 won't effect people as the 41 and 41a are renowned for turning up when they feel like it anyway
58	Option 1	As a regular bus user I find that the current bus service is unreliable so taking a bus off the route will make the service even more unpredictable as to whether the buses turn up. Put the price up.
59	Option 2	The £1 fare is great value and it would be a shame to lose this
60	Option 1	
61	Option 2	
62	Option 2	i politely ask to extend this service to bolton upon dearne or the 22a o22c from wath to extend to doncaster
63	Option 1	Very unreliable service now so reducing the number of buses will make it even worse.
65	Option 2	
66	Option 1	At this present time our bus service is unreliable, Frequently buses do not turn up, It is bad enough having to wait a further 20 mins, If the service is reduced the likelihood is we will only get 1 per hour. Is there any guarantee an increase in fare would stop this happening.
67	Option 2	
69	Option 2	It would be nice to get 3 buses an hour but they are so unreliable I,e. Late arrivals, missed buses regularly happening. If it makes the service more reliable I would rather have only 2 and know they will arrive on time instead of having to go out earlier than needed for an appointment or train in case the bus doesn't turn up.
70	Option 1	Can the bus come through micklebring now and again ,as we have no public transport at all and have to use our cars to get to the nearest bus stop in Braithwell.We cannot walk unless we want to risk our lives by walking on the road as there is not even a pavement!.
72	Option 1	
73	Option 1	
74	Option 1	
75	Option 1	It's still a cheap fare and 3 buses an hour is still needed for workers
76	Option 1	The options of this survey are too narrow. Could you review your passenger data, to find out what times are most used by passengers? You could increase service frequency at popular times - eg peak times in morning and afternoon/evening - or reduce it for less popular times. The fare could be increased but doubling it seems very excessive. An extended service into the evening would also be welcome. Also please ensure the service runs as scheduled as I have experienced several occasions when the bus simply hasn't turned up.
77	Option 1	
78	Option 2	I would still like one of the buses to travel down Breydon avenue as I have a disability otherwise it means me trying to walk up the hill to catch the bus on cusworth lane, which is not acceptable
81	Option 2	Flat fare of 50p for adults under 60 for any journey. Subsidy to apply from central government as South Yorkshire one of poorest areas in UK.
82	Option 1	
83	Option 2	
84	Option 2	
85	Option 2	
86	Option 1	
87	Option 2	
89	Option 2	I would not continue to use the service if it went up to £2
90	Option 2	
91	Option 2	
92	Option 1	Currently£1 to travel into Doncaster Dropping to one bus every half hour with a 100% price rise is unbelievable - £1.20 -£1.40 would far more realistic. In reality what will happen is passengers will opt to go on the X19 into Doncaster at £1.40. Your bus company will not gain at all . Those with concessionary bus passes will not be interested in the price rise as they will not have to pay it !
93	Option 1	
94	Option 2	This Service is mainly used by OAP'S in the Scawsby area ,especially the latter half of the 41 Bus route. I have spoke to many of the local residents and they say they would like to keep the £1 fair (Option 2) for obvious reasons.We are not too bothered about a 30 minute Bus frequency,so long as you keep the fares low. A lot of Firsts Buses dont turn up any way that are scheduled so we wont notice the 30 minute Bus frequency.
95	Option 2	This service will be better off running every 30 minutes at the cost effective price of £1, this helps people to use the bus at a great price, and also helps the bus run more to time.
96	Option 2	extend the service to bolton via highgate lane and on to wath or mexborough or extend service 22a or 22c from wath to doncaster via old 217 route through bolton please
97	Option 1	
98	Option 1	

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99	Option 2	I feel it would be best to reduce the bus timetable to 2 buses per hour as many times I have gotten on the bus and it has been empty besides myself. I also think this is a better option as most of the buses don't turn up anyway or on time so even with the new plan in proposal it doesn't mean it will fix the situation. I feel the £1.00 bus fare is the correct amount for the bus journey. It takes me 10 minutes to get into town and I wouldn't feel satisfied paying more. If I used a different bus to travel the same distance it would cost around £3.00 which I think it a large amount of money for people to pay. People can't afford it and would rather walk or take a taxi therefore keeping the fare at the cost of £1.00 would increase people or keep people using the buses. Having it run 2 times an hour would mean it is actually being filled and the company would not be missing out on money for unnecessary trips.
100	Option 2	
101	Option 2	I feel you will lose custom if you up the fare as it would be cheaper for people to travel other ways.
102	Option 1	I think it is better to keep running every 20 mins it won't hurt to put fares up
103	Option 1	It's better to keep the timetable as it is and put the fare up
104	Option 1	I believe Option 2 (2 buses per hour) would cause chaos
106	Option 2	Changing the bus timetables for the 41 won't make any difference because the buses at the moment are either late or fail to operate altogether, so increasing or reducing the frequency I think won't make a difference.
107	Option 1	
108	Option 1	If the £2 fair is introduced there must be guarantees that a more reliable service be provided. At present buses are cancelled without notice leaving passengers waiting in the open in inclement weathers, very few bus shelters exist after Emley Drive. The impression given to all residents using the service is that the 41 route is the worst in Doncaster and that the providers don't care less.
109	Option 1	
110	Option 1	If the £2 fare and the service is every 20 minutes is adopted then the 41 service needs to be guaranteed reliable. At present the service is subject almost daily to cancellations without notice which can leave passengers waiting up to 40 minutes in inclement weather in the numerous places where bus shelters are not located. It is believed that the 41 service is the worst in the Doncaster area as a result of the vehicles being old and difficult to maintain. Despite complaints to the service providers they do not seem to care and consequently the service to fully able and disabled passengers is inefficient..
111	Option 2	
112	Option 2	
114	Option 2	
115	Option 2	
116	Option 2	If they run on time two buses an hour is plenty
117	Option 2	Hit and miss service anyway so may as well try to run every 30 minutes and keep the cheaper fare if you charged more is there chance of having a decent evening and Sunday service a lot of people work nights and its difficult having to walk from the top of Cusworth down to York Road and also the folk who just want to go into town at night
118	Option 2	You need more busses at peak times so none are being missed out when people are waiting to get to work.
119	Option 2	
120	Option 2	Better service at peak times
121	Option 1	
122	Option 2	