

Pass Protection terms and conditions

1. Pass Protection is available only to holders of older persons' travel passes issued by South Yorkshire Passenger Transport Executive.
2. Such passes will be issued for five years from the date on which the pass is produced and mailed out to the customer. Pass protection will run from that date to the expiry date of the pass, inclusive.
3. Pass Protection may be purchased after the issue of a pass but it will still run only to the expiry date of the current pass. There is no discount for late purchase.
4. There are no refunds on Pass Protection.
5. SYPTE will not charge an administration fee for the replacement of a lost or damaged pass with Pass Protection.
6. Pass Protection will be transferred to any replacement pass issued by SYPTE as long as that pass has the same expiry date.
7. SYPTE reserves the right to withdraw Pass Protection where, in its opinion, the customer has deliberately damaged a pass or has failed to take reasonable steps to keep it safe.
8. The normal conditions of issue for SYPTE concessionary passes apply to passes with Pass Protection.
9. SYPTE reserves the right to change the price of Pass Protection at any time.
10. Details correct as of 11 June 2015