Consultation responses for proposed changes - zone specific

<table>
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<tr>
<th>Service Option 1</th>
<th>Service Option 2</th>
<th>Service Option 3</th>
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<tr>
<td><strong>Provision of one or more of service group 135/136/137 to serve Kimberworth Road (bottom end) instead of Good Ideas to increase frequency. Would benefit from double decker's</strong></td>
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<tr>
<td>Passengers wouldn't like the frequency decrease.</td>
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**Feedback selection 5**

208 Wouldn't be great if this service stopped running. It does enough journeys a day and new ones aren't needed.

**X78**

Brilliant news about the X78 with the increase in frequency, About time too! This is brilliant. The service from Whiston to Rotherham Centre needs to be more robust, reliable and realistic timetable creating. The route can be great as well as bad but we need it to get to work travel from Doncaster to Sheffield 6 days a week.

34 X10

They need to run the service as 2 buses - X1s which goes to and from Sheffield and a X1m which is direct to Maltby both of which could be limited stop.

27 Agrees with removing this, but I do think First need to think a few weeks ahead of any service changes.

26 General feedback

Would like if service 34 was still running but serving Rotherham - Broom Valley - Hospital - Meadowhall. Apart from when the 11 ran through to Asda for a while a couple of years ago they have always been what you would expect from First. Service 113 would decrease the number of journeys. Could do Rotherham - Broom - Meadowhall - Rotherham Hospital as a service 113.

57 They need to run the service as 2 buses - X1s which goes to and from Sheffield and a X1m which is direct to Maltby both of which could be limited stop.

55 X1

Agrees with removing this, but I do think First need to think a few weeks ahead of any service changes.

23 X78

The loss of connections between Maltby and the Rotherham Hospital by the replacement of these services with the X10 throughout most of the day is an unhelpful change. The increase in frequency of this route rather than cutting the service which will have the opposite effect and has been proven to be wrong as the service is regularly full and no room to expand.

27 X27

They need to run the service as 2 buses - X1s which goes to and from Sheffield and a X1m which is direct to Maltby both of which could be limited stop.

22A/22C

Positive changes regarding the 74, and latter X74, but why service 22A/22C is being cut is not clear. The boards don't give an explanation for this, and it seems the frequency is going to be reduced from 15 mins to 30 minutes. Probably a little too much change in the week. It's a shame to see this service go as it is useful to so many people.

23 Aughton is poorly served by public transport, Unless I'm mistaken the Sunday X54 service is the only service that goes to Aughton.

27 Positive change with the extension of this route to Parkgate Shopping Centre. It can be great as well as bad but we need it to get to work travel from Doncaster to Sheffield 6 days a week.

76 The loss of connections between Maltby and the Rotherham Hospital by the replacement of these services with the X10 throughout most of the day is an unhelpful change. The increase in frequency of this route rather than cutting the service which will have the opposite effect and has been proven to be wrong as the service is regularly full and no room to expand.

52 For the X10 to recoup time caused by delays. Loxley has already seen a reduction in services to the city centre along with services 26/29/29A. Although, where will the new buses go? Services 26/29/29A are important to people living on this road and need to keep the services going.

27 Positive change with the extension of this route to Parkgate Shopping Centre. It can be great as well as bad but we need it to get to work travel from Doncaster to Sheffield 6 days a week.

25 Some of the changes here look promising, like the X1 service between Meadowhall Shopping Centre and Rotherham Interchange. This is an important service and changes to it must be acted upon with caution.

50 Positives for the X1 to recoup time caused by delays. Loxley has already seen a reduction in services to the city centre along with services 26/29/29A. Although, where will the new buses go? Services 26/29/29A are important to people living on this road and need to keep the services going.

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27 X27

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Consultation responses for proposed changes - none specific

| Service | Number | Subservice | Area | Type | Comment
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<tr>
<td>111/112</td>
<td>Service Option 3</td>
<td>Consultation responses for proposed changes - none specific</td>
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- **Service Option 1**

1. **111/112**
   - Hello, Could service around the Beaconsfield Road area be revised, please, to give afternoon coverage?
   - **General feedback**
     - Whilst local Councillors welcome attempts to improve the timings of the service, the reduction in service in the afternoon is completely unacceptable. The operators have already since just 2015 removed services 84, 113 and 227. We're all trying to get to work and as it's the only bus to the area we'd all be snookered. Please revise the timetable please? Thank you.
   - **227**
     - It's getting ridiculous now, our elderly need this service!

- **31/31A**

1. **31/31A**
   - At last a direct bus to Meadowhall from Dinnington giving access to my job!
   - **Good to see a bus service from Dinnington to Meadowhall**
   - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.
   - **Feedback selection 3**
     - Why would you remove the 7AM 227 from the 136's timetable? That's the busiest time I've ever seen the bus service used. People early morning and evening time which do not seem to be catered for on Broom lane with the bus service. This is a very, very bus service and needs to return to every ten minutes so when delays are factored in it'll still be usable.
   - **208**
     - This area is poorly served by public transport. There is a high level of need from older residents and any reductions will have to leave behind wheelchairs, push chairs and the elderly when the bus is full. We need a commitment as to when the buses will be running and not leave them back at Doncaster.

- **136**

1. **136**
   - Have a bus running to tickhill from Maltby or Rotherham. Even if it is every hour.
   - **Sorry, no bus to Maltby from Doncaster going east in my area.**
   - **27**
     - This is a very, very bus service and needs to return to every 10 minutes so when delays are factored in it'll still be usable.
   - **Feedback selection 1**
     - I think it is good but a limited stop bus (with journeys to Sheffield only taking an hour) in the morning and

- **127**

1. **127**
   - No need for these to be removed, causes more problems than its worth.
   - **No need for these to be removed, causes more problems than its worth.**
   - This is essential service due to many elderly people who use it, 30 minutes service is bad enough but if you reduce the number of buses, quite the opposite. Walkley has already had negative changes to the 95 and 52 and this is not good enough.

- **120**

1. **120**
   - Don't believe the feedback is in response to 120. It has been removed because the operator does not want to run the service. I travel to the interchange on Doncaster Frenchgate. Often busses on this route at this time of day are extremely late and inconsistent and adding an extra service at this time would make it worse. The displays in Balby will often, for example, display “4 mins” when in reality the bus is not due for over 10 mins and the electronic displays on Balby road do not seem to reflect the times busses will arrive.
   - **Thank you.**
     - Please listen your customers.

- **109**

1. **109**
   - People early morning and evening time which do not seem to be catered for on Broom lane with the bus service. This is a very, very bus service and needs to return to every 10 minutes so when delays are factored in it’ll still be usable.
   - **Please listen your customers.**
     - The proposed reduction of service from every 30 minutes to every 45 will seriously reduce the opportunities to get out into the world, as well as creating overcrowded buses. The proposed alternatives.

- **105**

1. **105**
   - No need for the 105 to continue - it's a loop service and this part of the route isn’t heavily used. I see no benefit.
   - **Want it kept.**
     - It’s time people were put first instead of someone sat in an office deciding what’s best. Not everyone has the opportunity to voice their opinions via this media.

- **99**

1. **99**
   - No complaints.
   - **Nothing to say.**
     - No problems.

- **97**

1. **97**
   - No complaints.
   - **Nothing to say.**
     - No problems.

- **93**

1. **93**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **85**

1. **85**
   - No complaints.
   - **Nothing to say.**
     - No problems.

- **84**

1. **84**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **77**

1. **77**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **73**

1. **73**
   - No complaints.
   - **Nothing to say.**
     - No problems.

- **68**

1. **68**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **58**

1. **58**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **48**

1. **48**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **27**

1. **27**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **19**

1. **19**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.

- **13**

1. **13**
   - No complaints.
   - **Feedback selection 2**
     - Some of the staff are very courteous but the journey times need to be made shorter. A lot of the journey is wasted time.
   - **208**
     - This is an excellent and well used service. I catch it regularly to travel from Hillsborough to Lower Walkley to visit my son. I catch the bus because I have arthritis and find it too difficult to climb the hill. Many other parents will also be affected.
Consultation responses for proposed changes - zone specific

Feedback Selection 1

Very inconvenient service to change, without these services I have no way to get to my GP

Why is the last bus from Rotherham at 17.46? What about those who need a bus past 6pm??

Cortworth Lane who rely on that bus route throughout the year to go shopping to and from Rotherham? A large gap in the route again no thought has gone into the service provided to the rural area where those without cars have to rely

Similarly the last bus leaves Rotherham bus station at 17.46 but my partner doesnt finish work until 6pm & he uses the 227 to get to Rotherham & back. I use this service myself, after getting an X78 from Sheffield. I think a reduction in service would be foolish, and definitely not beneficial for our area.

back. I use this service myself, after getting an X78 from Sheffield. I think a reduction in service would be

Feedback Selection 2

This service is a busy bus service for staff getting to AMRC sites Waverley and Sheffield Business Park. This is the feedback from both Rotherham and Barnsley councils.

The bus route for the number ten should remain going up to the hospital for both staff and patients this bus is often full on most runs

The proposed services would make it impossible to attend evening meetings and to get to and from the hospital.

The 230 service shouldnt replace the 227 service. The 230 service is useful for people who live in the area.

Let us have an obvious service on Sunday to get the people to the hospital.

Changes are made too often which results in a lack of confidence as to which services will be available and on what dates. I have had to book taxis in to the hospital when the 227 service was temporarily withdrawn.

Both Feedback Selection 3 and Selection 4 are identical. The 227 service does not meet the requirements of those living in Hoyland/Elsecar/Wentworth who need to use the bus. The feedback from both Barnsley and Rotherham councils is given below.

Service Option 1

The first bus I have no objections to the current plans. See comments above. The proposed timetable is far too limited - more services should be provided

Don’t make the journey any longer than it already is, the Howarth Estate and Waverley Estate are useless to me. New route not taking into account the elderly or people that struggle and people from families that struggle and people who have to dash to get to work or catch the bus on time. The suggested timetable is unacceptable to me.

This is a busy bus service for staff getting to AMRC sites Waverley and Sheffield Business Park. This is the feedback from both Rotherham and Barnsley councils.

The proposed changes with regards to this service replacing the 227 one are far too limited. The first bus

This is a busy bus service for staff getting to AMRC sites Waverley and Sheffield Business Park. This is the feedback from both Rotherham and Barnsley councils.

I don’t see any services on Broom Lane.

Don’t make the journey any longer than it already is, the Howarth Estate and Waverley Estate are useless to me. New route not taking into account the elderly or people that struggle and people from families that struggle and people who have to dash to get to work or catch the bus on time. The suggested timetable is unacceptable to me.

The proposed services would make it impossible to attend evening meetings and to get to and from the hospital.

Changes are made too often which results in a lack of confidence as to which services will be available and on what dates. I have had to book taxis in to the hospital when the 227 service was temporarily withdrawn.

Both Feedback Selection 3 and Selection 4 are identical. The 227 service does not meet the requirements of those living in Hoyland/Elsecar/Wentworth who need to use the bus. The feedback from both Barnsley and Rotherham councils is given below.

Service Option 4

This service should not be withdrawn. TMTravel provide a reliable hourly service 7 days a week. The first bus

Who the fuck came up with this one

Very inconvenient service to change, without these services I have no way to get to my GP

Service Option 3

I see comments above about 227 withdrawal. The absence of a Sunday service is a serious

Very inconvenient service to change, without these services I have no way to get to my GP

This is a busy bus service for staff getting to AMRC sites Waverley and Sheffield Business Park. This is the feedback from both Rotherham and Barnsley councils.

The 227 service does not meet the requirements of those living in Hoyland/Elsecar/Wentworth who need to use the bus. The feedback from both Barnsley and Rotherham councils is given below.

Very inconvenient service to change, without these services I have no way to get to my GP

Very inconvenient service to change, without these services I have no way to get to my GP

Why is this service again being increased to every 12

The proposed changes with regards to this service replacing the 227 one are far too limited. The first bus

The 227 service does not meet the requirements of those living in Hoyland/Elsecar/Wentworth who need to use the bus. The feedback from both Barnsley and Rotherham councils is given below.

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Very inconvenient service to change, without these services I have no way to get to my GP
Could you please consider all the people in high green Chapeltown and ecclesfield who
10/10A
227
136
X78
The proposals will leave the village of Nether Haugh isolated as this is the only bus service that runs through
Please can we have a half hourly service for Carterknowle Road after 6.40pm - either
Its a good service, don't change it, cut other services where you have 3 or 4 buses behind each other IE 120
Does not provide buses at times of day needed by those getting to and from work. First bus of the day from
With the new proposed routes will the buses actually run to the proposed times or will they get worse?
i didn't think this service could get any worst than it already is but looking at your new feb 2019 time table i
Increasing the frequency of service is meaningless unless you stick to the timetable at peak times; early
The proposed changes to the 10/10A and X10 seem too complicated at first glance. As far as I can tell, the
Concerns about no evening transport from the Greystones area of Whiston in to
The big problem in the Sheffield area is the appalling service to/from
Nether Haugh and Greasebrough. 3. No service to/from Wentworth on Sundays. I appreciate the need to
WILL GET THE SACK . Come on be fare and take some service from the X1, X78,AND MALTBY bus you know
company have been give notice that if they are late one more time (because the bus has not turn up again)
I have to use this bus to get to work in Rotherham town center by 6.30 am as the 34 Whiston bus which got
service is constantly late and I have noticed quite a few being cancelled just recently. I
Don't do it
I am a regular user of the 34 service which I board on Beaconsfield Road. As I see from the information I will
since the buses were changed to hourly they have not been reliable. Since I don't drive if I want to go to
handsworth top and walk in to town. I have to set out earlier and walk to stag (which as a lone female I feel very uneasy about doing when the
rain for the bus and 4 went in the opposite direction. I also feel that they should be double decker as it is
regarding the x78. I feel that has become the main attraction and the x78 has been forgotten.

Concern with the route from Thorpe Hesley and Wentworth especially with the use of full
size single deckers. Does not serve Wentworth Woodhouse due to the route change

As for 73
I catch no 10 from Rotherham hospital at just gone 19.30 into town after finishing a 12
hour night shift. The times from leaving the station in the evening are fine as they are. I finish work at 7.30 pm having been
on that route and rely on the bus? I live on Cortworth Lane and need the bus to get to work so what are
the plans for the x78 on Cortworth lane and not going to Owen's manor? It is already difficult shopping at Asda Handsworth by bus as
home delivery while we sit at home getting diabetes?

I don't think enough thought has gone into this change. Looking forward to your reply.
Consultation responses for proposed changes - none specific

Service 1
Live bus times should be far easier to use. Something like a Google map showing current

If you take this away then you cannot get between tinsley and Brinsworth

This is a service I did use despite being from Maltby. Living

This has become an essential service to Rotherham hospital and many people rely on it. I personally live on

Feedback selection 2
Feedback selection 3
The bus does not travel at in evenings or later than 3.30 making it very inconvenient for people wanting to

Unreliable  Slowly but slowly being withdrawn it seems. Not user friendly or planned at all. Constant

Service 10 could do Doncaster - Rotherham via Braithwell

141
The service is fine as it is. I need a service from Tinsley to Brinsworth

How can Tim Taylor say on your website that these changes will be providing better access to Hospitals

The 227 is an essential route for the local people of Wentworth, Hoober, Cortworth Lane, Nether Haugh &

need a more frequent service 1 an hour is useless

I will no longer be able to get the Woodlaithes service at Bramley (even though it would seem it would be a

see nothing on the timetables that will improve my journey to work in fact the detour to Badsley Moor

Rotherham Road in Maltby and work in Sheffield but feel the so called improvements on the proposed

consultation. The service linking Maltby to Rotherham Hospital is being withdrawn yet there is no mention

press release. You said to the Rotherham Advertiser and on your website that the proposed bus changes

changes will make our lives far more limited and difficult.  New restrictions will also impact on small

this is correct it will mean a long walk to the other stops in Falconer Way or to Church Lane. Difficult for

some people catch the bus as its there only means of transport meaning they won't be

missing out most parts of Wentworth which means I will no longer to be able to get

would like to know more about the route as I think its changed significantly I think you are

http://www.sypte.co.uk/Media.aspx?id=5994 . Knowledge of geography is important!

when you are cancelling the route linking Maltby to Rotherham Hospital? Tim Taylor didn't even list 10/10a

linking Maltby to the employment in Rotherham Hospital is being withdrawn. It is also a vital service for

vital service for patients and visitors. 2. The removal of this link from Maltby to

affect elderly and vulnerable people. Please could you ensure that SYPTE as a matter of

specifically states "The service from Maltby to Rotherham Hospital is being WITHDRAWN - there will be NO direct link from Maltby to Rotherham HOSPITAL". I am

there are a lot of time you are running a service late or just don't show up at all

Constantly late or missing. It seems to me that the changes are for the benefit of the bus operators, not the

I understand you need to change the services but I think you should consider the changes

It seems to me that the changes are for the benefit of the bus operators, not the
Consultation responses for proposed changes - none specific

Response ID 302
Service Option 1 Feedback selection 1
Service Option 2 Feedback selection 2
Service Option 3 Feedback selection 3
Service Option 4 Feedback selection 4
Service Option 5 Feedback selection 5
General feedback

I would like to take this opportunity to protest about the proposed changes to the 34 bus route. I use this bus route most days and as I live near the Beaconsfield Road bus stop the frequency of the buses will be halved. It should be noted that although there will still be buses stopping at the New Broom for me and others to walk home from there will be uphill and not ideal when you have been to shop in town and are carrying heavy bags. I try and use public transport where ever possible to help reduce the use of cars and pollution and shop in town to support the local economy. I am therefore, against the proposed changes and timings to this route.

Response ID 305
Service Option 1 Feedback selection 1
Service Option 2 Feedback selection 2
Service Option 3 Feedback selection 3
Service Option 4 Feedback selection 4
Service Option 5 Feedback selection 5
General feedback

The 72 service in Doncaster hardly turns up. Make this a limited stop between Rotherham and Meadowhall. Do more journeys to Sheffield. Speak to first and sort out the services in Doncaster as most of them especially the 71, 72 services don’t turn up.

Response ID 306
Service Option 1 Feedback selection 1
Service Option 2 Feedback selection 2
Service Option 3 Feedback selection 3
Service Option 4 Feedback selection 4
Service Option 5 Feedback selection 5
General feedback

Removal of this service and replacement with 26 will mean no evening service or Saturday or Sunday service. Rerouting of this service will leave only the 19 service serving East Bawtry Road and hospital, especially in the evening and at the weekend.

Response ID 308
Service Option 1 Feedback selection 1
Service Option 2 Feedback selection 2
Service Option 3 Feedback selection 3
Service Option 4 Feedback selection 4
Service Option 5 Feedback selection 5
General feedback

I am concerned at the proposed reduction in services along Moorgate, Rotherham, specifically the rerouting of Service 10. I understand it will no longer run along Moorgate on it’s way to and from Maltby. I would like to know how the patients/visitors/staff to Rotherham General Hospital will get there from the Maltby/Hellaby area? Surely it is not planned for these people (often ill and/or with reduced mobility) to change buses at Wickersley, possibly having to wait some time for the service running along Moorgate. If they have to change buses they may fall foul of the National Express rule against changing between National Express services, an issue I raised before.

Response ID 309
Service Option 1 Feedback selection 1
Service Option 2 Feedback selection 2
Service Option 3 Feedback selection 3
Service Option 4 Feedback selection 4
Service Option 5 Feedback selection 5
General feedback

Why is this service been downgraded from a 10 min to 15 min service through the day? It needs to be every 10 mins and for you to promote public transport.

Why is this service been downgraded from a 15 min to 30 min service on a Saturday, when it is the main shopping day and passes right by Parkgate Retail World? Doesn’t make sense. You need to promote public transport more. The services to Sheffield need to be made all day, rather than just in the morning/evenings. How will the cross town route work with Rotherham Hospital journeys? Will the destination of the bus state this, or will the route number be changed in Rotherham and can passengers travel through and remain on the bus?

Why not just re-introduce the former A1 service, as apart from Meadowhall and Waverley, this route is almost the former service.

Loss of links from Maltby, Hellaby, Bramley to Rotherham Hospital / Thomas Rotherham College etc. Not a good move and why the need for the X10 when the 114 covers Badsley Moor Lane and Middle Lane South perfectly well already?

Why re-route the service away from Greasbrough and Nether Haugh? This would leave large swathes of northern Rotherham without a direct bus service? The journey from Hoyland/Elsecar/Wentworth into Rotherham would also be considerably increased in journey time.

Most of the changes just look to be cuts, dressed up as service changes/improvements. Not impressed at all.